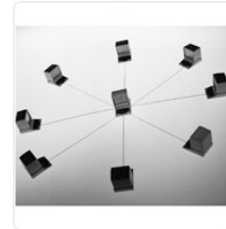


Tenecom Seismic - Monitoring (TSM)

Monitoring and Management of Local and Remote Systems

Overview

In today's market, the success of many small and medium-sized businesses is determined by the performance, availability and security of their IT infrastructure. The explosive growth of the Internet and network computing has increased the demand for an "always on" infrastructure that requires new levels of service and efficient management of IT operations.



Managed services are an absolute requirement in today's business environment. TSM is an ideal proactive solution for all small, medium, and larger operations, that are serious about maximizing their IT availability and performance.

Many organizations fail to consider future business and technology requirements, resulting in unexpected costs for upgrades and additional service requirements. It is imperative for businesses to recognize and budget for these requirements, which only increase over time.

Benefits of Tenecom Seismic – Monitoring (TSM)

- Monitoring of all servers, PCs, notebooks, and network devices
- Increases the organization's ability to deliver predictable IT services
- Free Anti-Virus and Anti-Spyware software
- Automates the delivery of Microsoft updates to all local and remote devices
- Remote control of all devices for enhanced support
- Improved network performance
- Network Inventory and performance reports
- Proactive network management to reduce the impact of IT disruptions
- 7 x 24 help desk support for common PC related issues **

The Importance of System Maintenance

Often, management mistakenly views system maintenance as a low priority. They fail to understand the importance of system updates and monitoring, as these activities don't often reflect their value on the bottom line. TSM releases this stress by keeping systems current and enabling businesses to focus on more critical activities. Many companies incur unnecessary IT costs as a result of poor planning and have failed to include the cost of upgrades and system maintenance within their budgets. TSM can control these costs by keeping your systems current and decreasing the number of critical errors caused by poorly maintained systems.

** Additional charges apply. Please inquire